



Questions? Please contact your EDI solutions reseller for help with EDI enrollment forms
05/19/2011 (NF, IE)
<http://www.anthem.com/home-providers.html>

Blue Cross Blue Shield - Virginia Anthem Southeast Enrollment Instructions – Professional Claims and ERA

- ✓ **BEFORE enrolling, you MUST have a Practice Insight EDI customer account # with billing provider record added.** Please contact your EDI solutions reseller to confirm **your** EDI account setup.
- ✓ **Make sure all required information is complete and accurate.** Recheck provider numbers to be sure they are valid and accurate. Invalid or incorrect provider IDs will cause the enrollment to be delayed or rejected.
- ✓ **Keep a copy of the completed enrollment pages.** Note the date and method of submission. Keep a copy of the completed request in case you should need to follow up or resubmit.

FAX COMPLETED FORM TO-
Anthem BCBS VA, EDI Solutions
804-354-2529

837 - CLAIMS Initial Provider Enrollment (New) or Re-Enrollment (Change of Service)

No enrollment necessary.

835 - ERAs Electronic Remittance Request (New) or (Change of Service)

If the provider wishes to authorize Practice Insight to retrieve 835 ERA files, the provider must complete this form:

1. ANTHEM Electronic Remittance Advice (ERA) Electronic Funds Transfer (EFT) Request Form (1 page)

ERA Section – If changing clearinghouses please Put ✓ next to Change Clearinghouse. Also distinguish Old and New Clearinghouse (Practice Insight).

EFT Section – This is optional. Make sure to include Voided Check Stub.

Complete Provider Information – Includes Tax ID, NPI, Name, etc. If requesting EFT, make sure to Put ✓ next to EFT.

ALLOW 2-4 WEEKS FOR PROCESSING

If it has been over 30 days since request was submitted and you have not yet received confirmation of enrollment, contact your reseller or software support vendor for assistance or call BCBS Solutions edi dept. at 1-800-991-7259.

